

PRIVACY POLICY

This privacy policy has been compiled to regulate how the users Personal Data is being used. Personal Data is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personal Data.

What personal information do we collect from the people that use our app?

When using our app and service or ordering or registering on our site (also via the app), you provide Personal Data, which may include name, company name, industry, number of employees, phone number, your title, city, state, country, postcode or zip code, credit card and other billing details, a user name, e-mail address, and a password.

When using our app for backing data up, you send us that data and you also are sending file system information, including names of files and directories. We may also record your IP address when you submit any digital information. We can also collect details of transactions you carry out through the app.

When you back up any data via the app and service, you agree that we and our service providers may copy and store such data as part of the provided service. However, we will not view the files that you backup, unless we are required to do so by law or at the request of a competent court, regulator or other authority or to protect the rights, property, or safety in connection with suspected illegal activity.

What are the rules of password protection?

By creating a user account on our app and service, you are obligated to specify a password protecting access to the account.

We recommend that the password is at least 8-characters long and consists of at least two capital letters and two special (non-letter) symbols.

To protect your account information, please keep your password secure. You are responsible for keeping your password confidential. We will not ask you to share a password with anyone.

How do we use your information?

We may use the information we collect from you when you use the app, register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, browse the website, or use certain other site features.

We may view, collect and process your file system information and other technical and statistical data from your computer (including without limitation, statistics relating to how often backups are started and completed, performance metrics relating to the app and service, configuration settings, file extensions, and file sizes) to provide technical support, improve, maintain and update the services and monitor levels of use of the system.

All information collected by is used for internal purposes of providing the app and service, providing support to users, dealing with users' inquiries and requests, administering users' accounts and orders, providing users with information about products and services, and to improve services.

Aggregating information supplied by users (so that no individuals are identified) allows us to understand its user base and to improve services.

How do we protect your information?

Our app and service is scanned on a regular basis for malware, security holes and known vulnerabilities in order to make your usage of the app as safe as possible.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

We use industry standard security measures to protect against the loss, misuse and alteration of the information under our control. Although we make good faith efforts to store the collected data in a secure operating environment that is not available to the public, we cannot guarantee complete security. Furthermore, while we take reasonable steps to ensure the integrity and security of our network and systems, we cannot guarantee that our security measures will prevent third-party "crackers" from obtaining this information.

Given that the Internet is a global environment, using the internet to collect and process personal data necessarily involves the transmission of data on an international basis. Therefore, by using our app and service, you acknowledge and accept that we process Personal Data in this way.

Do we use 'cookies'?

Yes. Cookies are small files that an app, a site or its service provider transfers to your phone's or computer's hard drive through the app or a web browser (if you allow) that enables the app's, site's or service provider's systems to recognize your instance of the app or browser and capture and remember certain information.

We uses cookies to store information about IP address and URL information to improve and further develop the app and service, and to provide enhanced or geographically differentiated features and service levels to users, where available.

We use cookies to save user's manually set preferences, screen names and session validators on users' apps, browsers and hard drives, and may use them to provide tailored products and services to those users, as they become available. IP addresses also help us diagnose network congestion, problems with our servers and otherwise assist in the administration and delivery of the service to our users.

Most browsers and some devices allow you to turn off cookies or to receive a warning before a cookie is stored on the hard drive of your device. Please refer to your browser or device instructions or help screen to learn more about how to do this. However, should you decide to disable any cookies, you may not be able to use certain features of the app or services.

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personal Data unless we provide users with advance notice. This does not include external credit card gateway companies, hosting partners and other parties who assist us in operating our app, services or website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

At a future time we may need to provide users' Personal Data to other third parties to deliver specific services to the user (such as hosting services or support services). These third parties will be required to adhere to the minimum requirements of data protection laws. Users will also be provided with a mechanism to opt-out of having their Personal Data viewed by such third parties.

Third-party links

Our app or website may contain links to other websites that are not under our control. These websites have their own policies regarding privacy. You should review those policies before visiting the websites. We have no responsibility for linked websites, and we provide these links solely for the convenience and information of our users.

California Online Privacy Protection Act

CalOPPA is the state law to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States (and the world) that operates websites collecting Personal Data from California consumers to post a conspicuous privacy policy stating exactly the information being collected and those individuals or companies with whom it is being shared. See more at:

<http://consumercal.org/california-online-privacy-protection-actcaloppa/#sthash.0FdRbT51.dpuf>

According to CalOPPA, we agree to the following:

Users can visit our website anonymously.

Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.

Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes on our Privacy Policy page.

Can change your personal information:

- by emailing us,
- by logging in to your account,
- by chatting with us or by sending us a support ticket.

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

Fair Information Practices

The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information.

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

- we will notify you via email within 7 business days,
- AND/OR
- we will notify the users via in-app/in-site notification within 7 business days.

We also agree to the Individual Redress Principle which requires that individuals have the right to legally pursue enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors.

CAN SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your e-mail address in order to:

- send information, respond to inquiries, and/or other requests or questions,
- process orders and to send information and updates pertaining to orders,
- send you additional information related to your app and/or service,
- market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

To be in accordance with CANSPAM, we agree to the following:

- not use false or misleading subjects or email addresses,
- identify the message as an advertisement in some reasonable way,
- include the physical address of our business or site headquarters,
- monitor third-party email marketing services for compliance, if one is used,
- honor opt-out/unsubscribe requests quickly,
- allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can follow the instructions at the bottom of each email and we will promptly remove you from correspondence.

Change of Ownership

In the event of a change in ownership, or a direct merger or acquisition with another entity, we reserve the right to transfer all user information, including Personal Data, to a separate entity. We will use commercially reasonable efforts to notify you of any change in ownership, merger or acquisition of our assets by a third party, and you may choose to modify any of your registration information at that time.

Updating And Removing User Information

You may, at any time, choose to correct or update the information you have submitted to us by updating your app or account on our website.

If you cancel your account, your Personal Data and other information may be retained in our archive or backup records.

Adherence To European Union Safe Harbor Privacy Principles

With regard to transfers of personal data to the Poland, we have instituted measures and mechanisms to ensure adherence to the European Union Safe Harbor Privacy Principles. Among other requirements, adherence involves engaging an independent third party to resolve privacy disputes. If you are a European consumer and feel your privacy dispute or complaint has not been adequately resolved, you can use the ADR platform to issue official complaints: <https://webgate.ec.europa.eu/odr/main/?event=main.home.show>.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

SINERSIO Polska sp. z o.o.

Ul. Inżynierska 8, 67-100 Nowa Sól, POLAND support@totalbackup.me

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